

# Atlantic City Electric Customer Relief Fund Q&A

## What is the Atlantic City Electric Customer Relief Fund?

The Atlantic City Electric Customer Relief Fund is a one-time fund to provide support to customers who may be facing challenges with high energy costs, made possible by a charitable donation to SHARES by Exelon, Atlantic City Electric's parent company. The fund is available to eligible limited- and moderate-income Atlantic City Electric customers and was recently expanded to grants of up to \$500.

## Who is eligible and how do customers apply?

The Atlantic City Electric Customer Relief Fund is available to customers who meet the following criteria:

- Active residential customer
- Carry a balance of at least \$250
- Household that is either limited- or moderate-income

### Limited Income Guidelines - Monthly (60% State Median Income)

- 1 person - \$3,991
- 2 people - \$5,219
- 3 people - \$6,448
- 4 people - \$7,676
- 5 people - \$8,904
- 6 people - \$10,132
- 7 people - \$10,362
- 8 people - \$10,592

### Moderate Income Guidelines - Monthly (100% State Median Income)

- 1 person - \$6,652
- 2 people - \$8,699
- 3 people - \$10,746
- 4 people - \$12,793
- 5 people - \$14,840
- 6 people - \$16,887
- 7 people - \$17,270
- 8 people - \$17,654

**Please note:** If a customer's service has been disconnected and finalized, they are not eligible for the Customer Relief Fund. In instances of a pending shut off or actual shut off for non-payment, customers meeting the income eligibility requirements may receive the Customer Relief Fund benefit.

Information on how to apply is available at [atlanticcityelectric.com/Relief](https://atlanticcityelectric.com/Relief).

## Are customers who received assistance prior to the fund expansion eligible for the enhanced \$500 grant?

Previous recipients will automatically receive the difference from the original \$300, up to \$500, credited to their Atlantic City Electric account beginning in March.

## Is there a deadline to apply?

The program opened July 18, 2025 and will be available until program funds run out.

## How will customers receive relief?

Approved grants will be credited to the customer's Atlantic City Electric account.